PowerWash™ Pro

BISSELL®

WE MEAN CLEAN

USER'S GUIDE

1697 SERIES 220-240V

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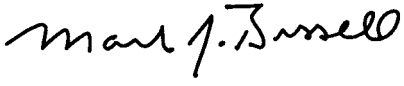
Thanks for buying a BISSELL PowerWash™Pro™

We're glad you purchased a BISSELL PowerWash Pro upright deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your PowerWash Pro is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your PowerWash Pro.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
President and Chief Executive Officer

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IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT DEEP CLEANER.

Always connect to a properly Earthed outlet. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Use indoors only
- Do not immerse
- Use only on surfaces moistened by cleaning process
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard
- Do not use machine if it has been dropped, damaged, left outdoors or dropped into water
- Do not expose to rain, store indoors
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord; unplug by grasping plug not the cord
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapours
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours
- Remove plug from electrical outlet before cleaning or maintaining the appliance
- Not intended for use by young children or infirm persons without supervision
- Young children should be supervised to ensure that they do not play with the appliance
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not modify the Earthed plug
- Do not allow to be used as a toy
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs
- Pay close attention when working around children

SAVE THESE INSTRUCTIONS.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

⚠ WARNING:

This appliance must be Earthed.

IMPORTANT FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.

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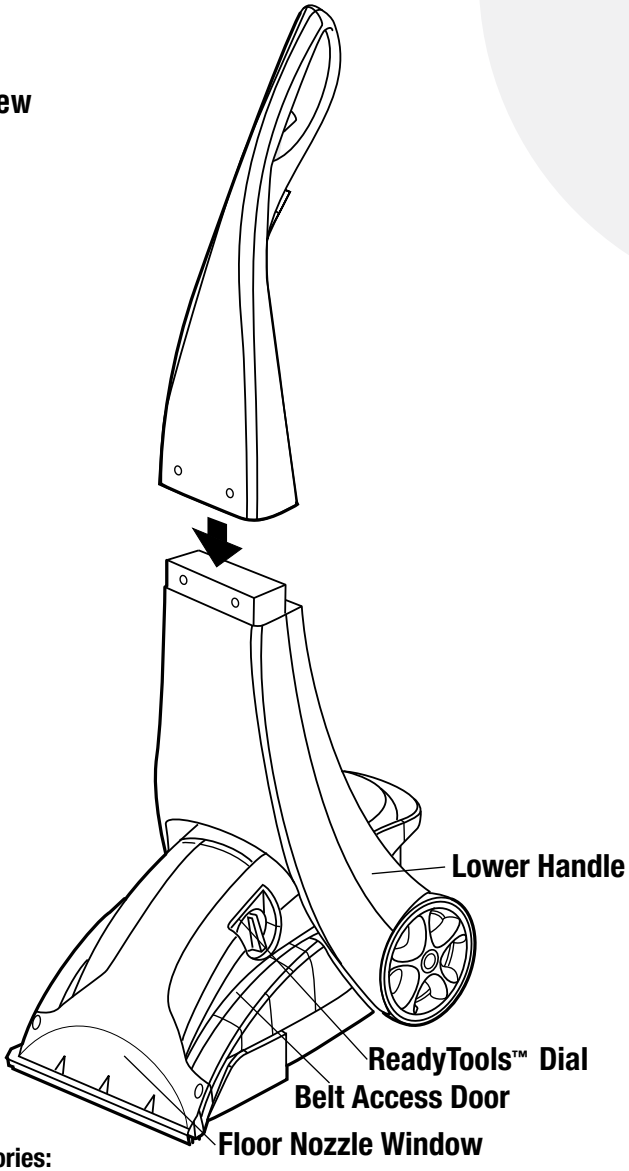
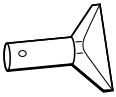
Product view



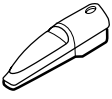
Optional Accessories:

These items are available for purchase with your model. To order replacement parts or additional tools or formulas, please refer to page 15.

3" Tough Stain Brush



4" Upholstery Tool



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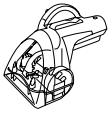
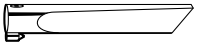


TurboBrush™



Spraying Crevice Tool

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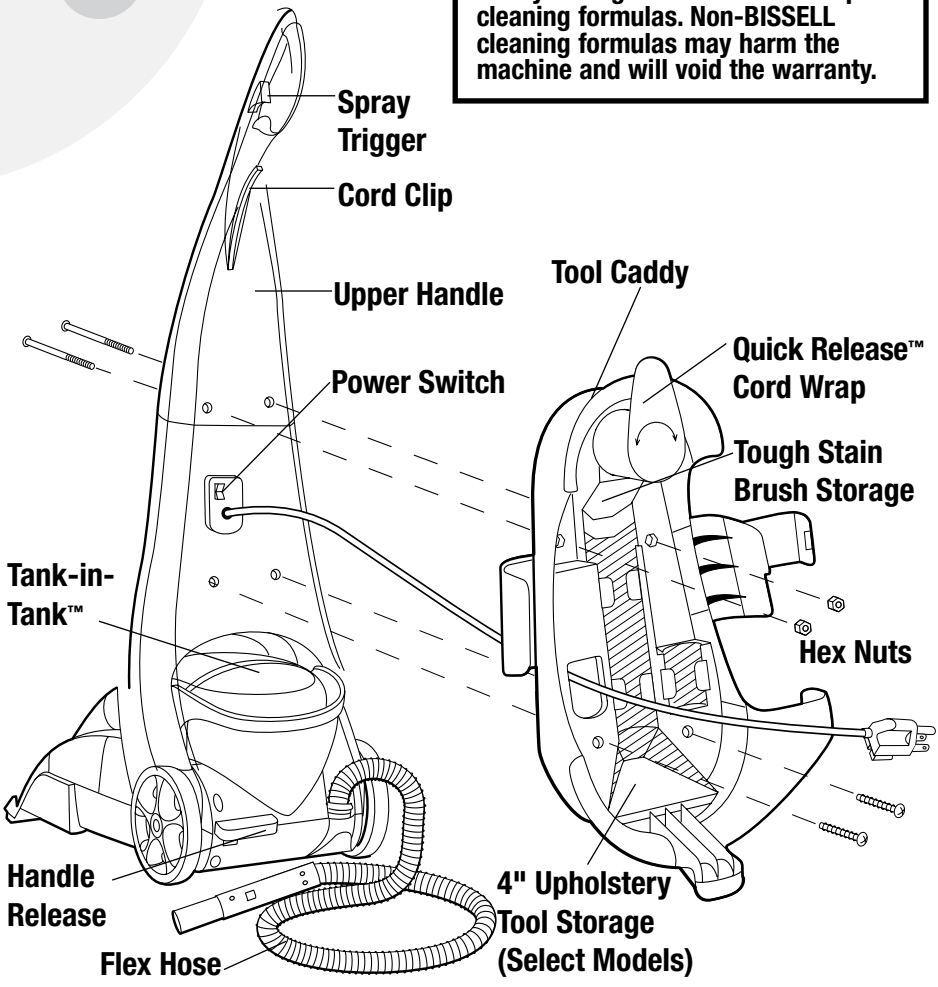
Product view

Keep plenty of genuine BISSELL deep cleaning formulas on hand so you can clean whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and will void the warranty.



BISSELL Formulas:

1.42 L
Fiber Cleansing Formula™ with Scotchgard™ protector
item # 710E

1.42 L
Multi-Allergen Removal™ Formula with Scotchgard™ protector
item # 720E

1.42 L
Pet Odor and Soil Removal™ Formula with Scotchgard™ protector
item # 730E

1.42 L
Natural Orange Extract Formula™ with Scotchgard™ protector
item # 740E

1.42 L
Lavender Essence Formula™ with Scotchgard™ protector
item # 750E

How to use this guide

This user's guide has been designed to help you get the utmost satisfaction from your BISSELL PowerWash Pro. You'll find assembly and operating instructions, safety precautions, as well as maintenance and troubleshooting instructions. Please read this user's guide thoroughly before assembling your deep cleaner.

Pay particular attention to the product diagram, assembly instructions, and part names. Locate and organize all parts before assembly. Familiarize yourself with the parts and where they go. Following this user's guide will greatly enhance your ability to get the most performance from your BISSELL PowerWash Pro for many years.

Assembly

Your PowerWash Pro comes in three, easy to assemble components:

Upper Handle
Lower Handle
Tool Caddy

The only thing you will need to assemble your cleaner is a Phillips head screwdriver.

Refer to Assembly Diagram on page 5

1. Slide upper handle onto lower handle.
2. Feed bundled power cord through tool caddy from caddy's flat side.
3. Align upper handle holes and tool caddy holes.
4. Place hex nut into back of tool caddy and hold in place. Insert bolt from front to back, turning into the hex nut until snug. Do not over tighten. Repeat for the second bolt and hex nut.
5. Insert 2 screws into lower 2 holes. Turn until snug.
6. Snap tools into storage on the tool caddy.
7. Wrap power cord and flex hose as shown in figure 7.

PowerWash Pro assembly is now complete.

Special features

Your BISSELL PowerWash Pro deep cleaner is a home cleaning system that uses a combination of hand hot tap water, BISSELL deep cleaning formulas and suction to safely clean carpets and upholstery.

⚠ WARNING:
Do not plug in your cleaner until you have completely assembled it per the following instructions and are familiar with all instructions and operating procedures.

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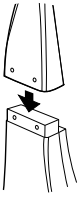

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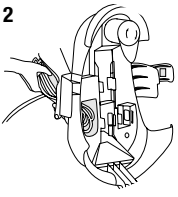

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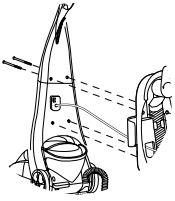

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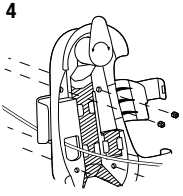

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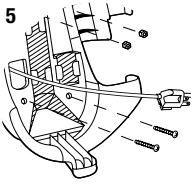

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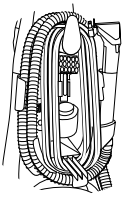

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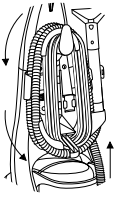

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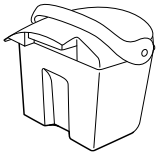
Special features

Measuring Cup

Your deep cleaner is equipped with a measuring cup for adding the proper amount of cleaning formula to the water tank.

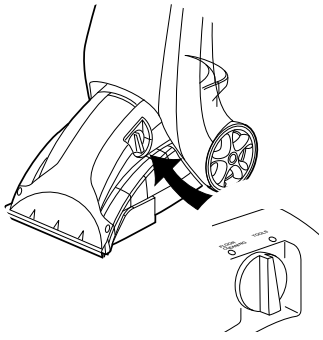
Tank-in-Tank™

Our 2-in-1 water tank system is designed with a heavy duty bladder inside for clean water. As you clean, the clean water and cleaning formula in the bladder will empty. Dirty water pulled out of your carpets will collect around the outside of the bladder so that clean and dirty water are always kept separate. This allows you to maximize tank space, yet only carry one tank to and from the sink for emptying and filling.



ReadyTools Dial

This provides either floor cleaning or above the floor cleaning with the flip of a switch. If choosing above floor cleaning for upholstery, stairs, or along the baseboards, choose the attachment appropriate for the job. Attach tool to the hose, and you are ready to go!

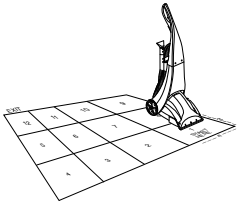


ReadyTools Dial

Operation

Before you clean

1. Plan activities to give your carpet time to dry.
2. Move furniture to another area if cleaning an entire room (optional).
3. Thoroughly vacuum area with a dry vacuum cleaner before deep cleaning.
4. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.



ATTENTION:
Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or deep cleaner may aggravate this condition.

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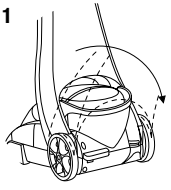
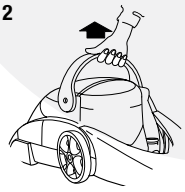
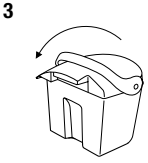
Operation

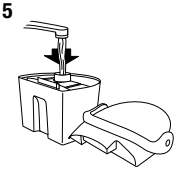
Fill the water tank

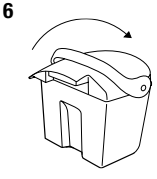
1. Release the handle and lay the machine handle back to access the tank.
2. Remove the tank from the base of the machine by lifting the tank carry handle.
3. Carry like a bucket to the sink. Rotate the handle forward to unlatch the lid. Lift off and set the lid aside.
4. Using the measuring cup, pour BISSELL deep cleaning formula into the mouth of the bladder.
5. Fill up the bladder with clean hand hot tap water.
   ***Do not boil or microwave water as it can destroy the bladder.**
6. Replace the top of the tank by matching the lid and tank edges. Handle must be in the forward position in order to replace lid. Rotate the handle to the carrying position to latch the lid.
   Note: Remember to secure the lid and test to make sure it is secure before picking up the tank.
7. Place tank into machine base, seating firmly in place. Rotate tank handle back into latched position. Bring machine handle back into upright position.

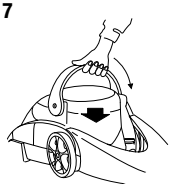








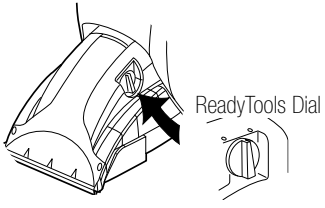




⚠ WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the deep cleaner.

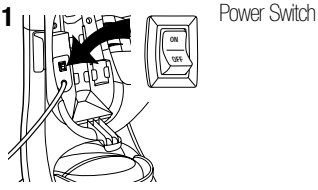
Set ReadyTools dial

Set ReadyTools dial to floor cleaning.



Power switch

1. Plug into a proper outlet and turn the power switch to the **ON (I)** position. The switch is found on the back of the handle.



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Operation

Cleaning strokes

1. While pressing the spray trigger, make one slow forward wet pass and another one back. Let the BISSELL deep cleaning formula do the work for you.
   Caution: Do not overwet.

2. Release the spray trigger, and make one slow forward and backward pass over the same area to remove any residual dirty water, and aid in drying. Repeat cleaning passes until solution being pulled up appears clean. Continue passes without pressing the spray trigger until you can't see any more water being pulled up.

Tip:

Deep cleaning stairs and heavy traffic areas on a regular basis can prolong carpet life.

Empty the water tank

1. Remove the water tank from the base using the tank carry handle. Carry the tank like a bucket to a utility sink or outside where you will dispose of the collection water. Remove the top of the tank by rotating the handle forward to unlatch lid and lifting lid off tank.

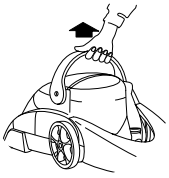
2. Empty collection water from bottom of tank.
   NOTE: You may notice hair & debris deposits on the carpet or in the tank that were loosened by the cleaning action (especially with newer carpets that have never been deep cleaned before). This debris should be picked up and thrown away.

3. After each use, remove and rinse the lint screen located on the tank lid.

4. Refill the water tank by referencing "Fill the water tank" on page 8. Remember to secure the top of the tank by rotating the handle and test to make sure it is secure before picking up.

5. Return water tank to the machine.

1



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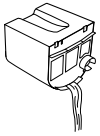

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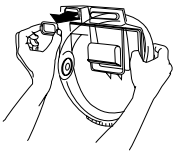

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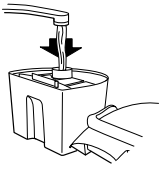

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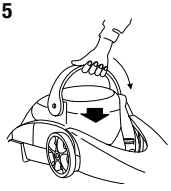

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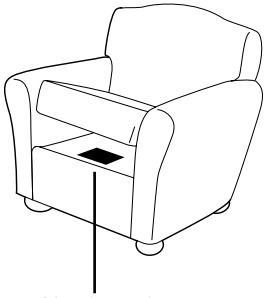
Operation

Cleaning with attachments

Your PowerWash Pro comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.

1. **Important!** If using to clean upholstery, check upholstery tags for cleaning instructions.
   - **A.** Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your PowerWash Pro. If the tag is coded with an "X" or an "S" (with a diagonal stripe through it), or says "Dry Clean Only", do not proceed with any deep cleaning machine. Do not use on velvet, silk, 100% cotton upholstery, vinyl or leather. If manufacturer's tag is missing or not coded, check with your furniture dealer or manufacturer.
   - **B.** Check for colourfastness in an inconspicuous place.
   - **C.** If possible, check upholstery stuffing. Coloured stuffing may bleed through fabric when wet.
   - **D.** Plan activities to allow upholstery time to dry.
   - **E.** Vacuum thoroughly to pick up loose debris and pet hair. Use a vacuum with a brush attachment and a crevice tool to clean in fabric folds.
2. Follow the instructions on page 8 for filling the water tank.
3. Set ReadyTools dial to the tools setting. This will allow spray and divert the suction to the hose.
4. Attach the cleaning tool to the end of the hose.
5. Plug in and turn on the power switch.



Manufacturer's tag

⚠WARNING:
To reduce the risk of injury, be extra careful when cleaning stairs. Make sure machine is secure and level.

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Operation

Cleaning with attachments (continued)

7. When cleaning is complete, remove and rinse tools in clean, running water.
8. Coil hose around the tool caddy.
9. Empty water tank and rinse out, following the instructions on page 9.
10. Return ReadyTools dial to floor cleaning.

⚠ WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL deep cleaning formula intended for use with the deep cleaner. Non-BISSELL cleaning formula may harm the machine and void the warranty.

Cleaning fluid section

Keep plenty of genuine BISSELL deep cleaning formulas on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas.

1.42 L
Fiber Cleansing Formula™ with Scotchgard™ protector
item # 710E

1.42 L
Multi-Allergen Removal™ Formula with Scotchgard™ protector
item # 720E

1.42 L
Pet Odor and Soil Removal™ Formula with Scotchgard™ protector
item # 730E

1.42 L
Natural Orange Extract Formula™ with Scotchgard™ protector
item # 740E

1.42 L
Lavender Essence Formula™ with Scotchgard™ protector
item # 750E

Stain removal

Do Not Delay! Attending to an accident soon after it occurs ensures the chances for full removal. Leaving it for an extended period of time may cause it to set and become permanent.

1. Blot up liquids with an absorbent cloth or paper towels. White materials are recommended because certain dyes may bleed and make the stain worse.
2. Gently scrape up any semi-solids with a spoon or spatula. Do not use a knife or other utensil with sharp edges because it could damage the carpet or upholstery.
3. If the area has dried, remove the remaining semi-solids and residue with a sweeper or vacuum.

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Operation

Stain removal (continued)

4. Use your BISSELL deep cleaner as a precleaner. With one of the tools attached to the flex hose, set the ReadyTools dial to tools. Spray the area with cleaning solution and allow the BISSELL deep cleaning formula to penetrate for 3-5 minutes.

5. Once the precleaning is complete, use the attached tool to gently scrub the stain with back and forth strokes.

6. Allow to dry. Some difficult stains may require a second treatment.

Maintenance and care

Machine care

For best results, a few simple steps can assure your machine is well maintained after your cleaning is complete.

1. Turn power switch OFF (**O**). Unplug the machine and wrap the power cord.

2. After emptying the water tank, rinse it out at a faucet with running hand hot tap water, taking care to clean underneath the heavy duty bladder, and all around it. Clean out lint screen.

3. Replace the water tank on the machine.

4. Wipe the machine's exterior with a soft cloth.

5. After carpet is dry, vacuum again to remove hair and fuzz.

⚠WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

Machine storage

Once your cleaning is complete, make sure the water tank is emptied and rinsed out. Put the unit away in a closet or basement for the next use.

Note: Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.

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Troubleshooting

⚠WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

Reduced spray or no spray.

Possible Cause

Remedies

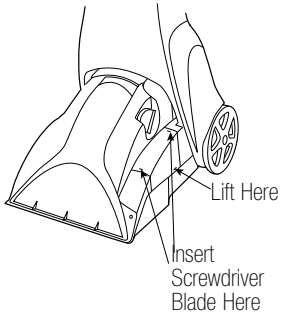
1. Bladder may be empty.
Remedies **1.** Refill bladder with hand hot tap water.

2. The lint screen may be clogged
Remedies **2.** Clean out lint screen.

3. Tanks may not be seated properly.
Remedies **3.** Turn power OFF (**O**); remove & reseat tanks.

4. Pump may have lost prime.
Remedies **4.** Turn power OFF (**O**); after 1 minute turn ON and press spray trigger.

5. The pump belt may be broken.
Remedies **5.** Turn power Switch OFF (**O**) and unplug from the outlet. To check if a pump belt has broken, you will need a flat head screwdriver. Insert the blade end into the lower slot of the belt access door to release the lower snap. If necessary, insert the balde end into the upper slot to release the upper snap. Examine the belt for breakage. You should be able to see the pump belt looped around the motor shaft. If it is broken or missing, please refer to Replacement Parts on page 15 before calling BISSELL Consumer Services. Complete installation instructions will accompany the replacement belt.



Cleaner not picking up solution.

Possible Causes

Remedies

1. ReadyTools dial may be on the wrong setting for the cleaning job.
   Remedies 1. Set ReadyTools dial to either floor cleaning or tools.
2. Nozzle window may not be properly attached.
   Remedies 2. Press down firmly on the black oval gasket at the top window to make sure the two tabs on the back of the nozzle window are snapped into the mating slots in the main housing.

3. Tank-in-tank lid is not properly installed.
Remedies **3.** Re-install lid; refer to page 8.

4. Tank-in-tank is not properly seated.
Remedies **4.** Tank-in-tank must be firmly seated to function; remove and reseat tank-in-tank.

5. Poor tool position. (Hand held attachments only).
Remedies **5.** Adjust angle; apply more downward pressure.

6. Tank-in-tank has picked up maximum dirty water.
Remedies **6.** Empty tank-in-tank, refer to page 9.

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Troubleshooting

Other maintenance or service not included above should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store

BISSELL Consumer Services

If your BISSELL product should require service:

In the UK, Australia or New Zealand, call BISSELL Consumer Services at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. For all other countries, contact your local in country distributor for questions, service, or repair.

If you have questions about your warranty or need replacement parts please contact the numbers below.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.
The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0870-225-0109

For Australian inquiries:

Monday - Friday 9 am — 5 pm

BISSELL AUSTRALIA PTY LIMITED
Unit 35
15 Ricketts Road
Mount Waverley, Victoria 3149
Australia
Telephone: 1-800-811-183

For New Zealand inquiries:

Monday - Friday 9 am — 5 pm

Parex Industries Ltd.
103 Central Park Drive
Henderson
Auckland
New Zealand
Telephone: 0800-247-735

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, MI 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: _____

Please record your Purchase Date: _____

Note: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See Warranty on page 16 for details.

Please do not return this product to the store.

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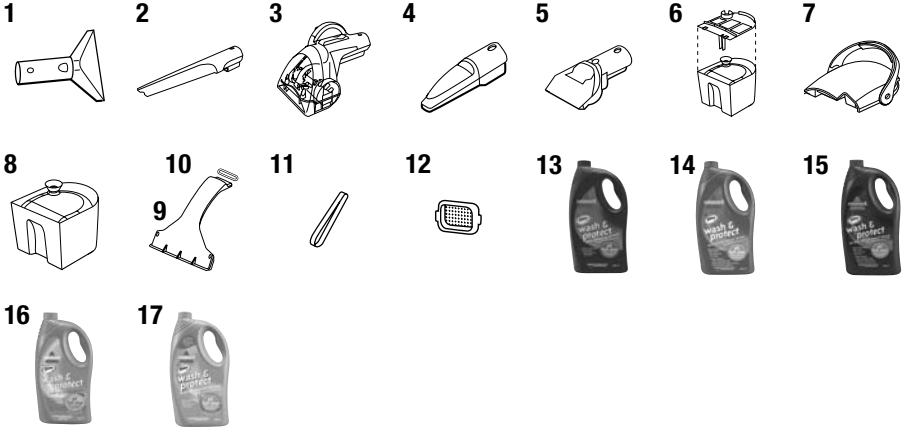
Replacement parts - BISSELL PowerWash Pro

Below a list of common replacement parts*. While not all of these parts may have come with your specific machine, all are available to you for purchase, if desired.

Item	Part No.	Part Name
1	210-9201	4" Small Area Tool
2	203-6655	Spraying Crevice Tool
3	203-6652	TurboBrush™
4	214-9142	PreTreat Wand
5	215-9155	Tough Stain Brush
6	015-9043	Tank Assembly Complete (Includes Lid Assembly)
7	015-4439	Tank Lid Assembly
8	015-9041	Tank Bottom
9	214-9871	Floor Nozzle Window
10	210-4052	Window Gasket
11	215-0628	Replacement Pump Belt (With Instructions)
12	213-3501	Lint Screen
13	710E	1.42 L Fiber Cleansing Formula™ with Scotchgard™ protector
14	720E	1.42 L Multi-Allergen Removal™ Formula with Scotchgard™ protector
15	730E	1.42 L Pet Odor and Soil Removal™ Formula with Scotchgard™ protector
16	740E	1.42 L Natural Orange Extract Formula™ with Scotchgard™ Protector
17	750E	1.42 L Lavender Essence Formula™ with Scotchgard™ protector

***Not all parts are included with every model.**



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Warranty - BISSELL PowerWash Pro

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by telephone, or regular post as described below, or contact your local in country distributor.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc., will replace (with new or remanufactured components), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part do to manufacturers defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.
The Boat Yard
105 Straight Road
Old Windsor
Berkshire, SL4 2SE
United Kingdom
Telephone: 0870-225-0109

For Australian inquiries:

Monday - Friday 9 am — 5 pm

BISSELL AUSTRALIA PTY LIMITED
Unit 35
15 Ricketts Road
Mount Waverley, Victoria 3149
Australia
Telephone: 1-800-811-183

For New Zealand inquiries:

Monday - Friday 9 am — 5 pm

Parex Industries Ltd.
103 Central Park Drive
Henderson
Auckland
New Zealand
Telephone: 0800-247-735

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, MI 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

BISSELL HOMECARE INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

BISSELL
WE MEAN CLEAN

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www.bissell.com

Scotchgard is a trademake of 3M

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